

OCTOBER 7, 2015 MEETING OF RESIDENT COUNCIL

COPPER LAKE ESTATES

SUBMITTED OCTOBER 13, 2015

Meeting was called to order by Council Chairwoman Willa Hill at 9:55 AM with eight members present. **The** minutes of the last meeting held on September 2, 2015 had been passed out to Council members prior to this meeting. A motion to approve the minutes was made by Dan Lucas and seconded by Jean Kirk. Minutes were approved.

COMMITTEE REPORTS

ACTIVITIES COMMITTEE REPORT: Activities Chairwoman, Mary Land

SEPTEMBER

Theme: Live Your Adventure! We went to the Masonic Temple, Water Taxi Ride in Bricktown, Myriad Botanical Gardens, Oklahoma State Fair, and Adventure Lunch to POPS. We had many more adventures including Tell Your Own Adventure Collage, If You Had a Million Dollars, Amazing Race, Fear Factor, and our Adventure Games. We had great attendance on our outings and everyone seemed to enjoy our adventures.

Dancing With The Stars

We had a Premiere Watch Party **and** had a good time.

Cloggers- We had an amazing performance by the bloggers during our Happy Hour.

Referral Kick Off Party – The Marketing team hosted our Happy Hour. If you have any friends that are looking for a place refer them to Copper Lake and you have a chance to win a TV or iPad.

Flu Shots - Walgreens came and conducted flu shots and we had a great turn out. NO FLU this year!!!!

OCTOBER

Theme: Mystery - The whole month of October will have activities involving mystery. The activities include: Mystery Bags, 2 Minute Mysteries, "Whodunit" Game, Mystery Tea Party, Mystery Smell Jars, Scavenger Hunt, The Headless Horseman of Sleepy Hollow, and of course our main event Murder Mystery Dinner. The Murder Mystery

Dinner will be in the IL Dining Room on Saturday, October 24th. This will be a lot of FUN!!

Decorating Pumpkins with the Marketing Team: We will be decorating pumpkins and sharing about our favorite times at Halloween.

Remington Park Casino – The residents have been having a great time going every month.

Oklahoma History Museum - This will be a learning and fun outing!

Brain Health University Graduation – On Saturday, October 10th at 2:00 pm, we have 17 residents graduating!

Wii Tournament AL vs. IL – On Tuesday, October 20th at 2:00 pm in the AL Activity Room.

Pink Happy Hour – This Happy Hour will be in honor of Breast Cancer Awareness Month.

Halloween Happy Hour – We will have Dale Wehba as our DJ and have a costume contest!

Trick or Treat with Edmond Church of Christ – The church is inviting their children to trick or treat and we would like everyone at Copper Lake Estates to invite grandchildren and great grandchildren to participate also.

FOOD COMMITTEE – Jean Kirk

Good things – French toast at breakfast, new chef's cakes really good, especially the cheese cake. Carrots, corn bread, scalloped potatoes, baked beans, table cloths back, cloth napkins not paper, cleaner cups, more staff, less undercooked potatoes, new carafe's.

Not so Good – Burned okra, chicken fried too hard. Need to serve juicy vegetables in a separate sauce dish, tartar sauce vinegary and yellow, BBQ pork on a bun had mold on it, dough raw on beef pot pie, carrots undercooked at times. No seasoning in green beans, wet cleaning cloth on arm of chair, dirty cups, glasses and silverware. Something else is served instead of what is on menu, no plates under carafe's (this is getting better). Baked chicken like a squab, terrible shrimp alfredo, cheap paper napkins. Still too much salt!! Too much fried food, still running out of food for 3rd seating, portions should be cut back so this will not continue to happen, do not give ½ orders when they are specified. Need to check machine for making hot chocolate. Would like to have

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LIBRARY COMMITTEE - Lillian Williams, Chairwoman

Library continues to have good usage. Books from the Oklahoma City Library were changed out. We do not know what we will receive, we just take what they bring.

LAWN & GROUNDS COMMITTEE – Dan Lucas, Chairman

Maintenance – Dan has attempted to set up a meeting with the new Maintenance Director several times to discuss Evacuation Plan and other areas with no success. He mentioned it to Lee and Lee indicated they needed to set up a meeting with all three of them but that has not happened either. No action on Evacuation Plan. Wi-Fi is mostly non-existent. Don't know where this situation stands. Fountains in the lake still not working, told this was not a high priority. Geese are still gone. Residents still not picking up after their dogs. Do we need to start naming names to get this resolved? Dan cleaned the area around the trash bins at the back of the complex which was a really messy, dirty area. He asked that residents putting trash back there be sure that it gets in the bins. Don't just throw it over the fence and HOPE it hits the bin and be sure to close the gate.

NEW BUSINESS -

J. Richard Hunt was put up for Person of the Month for November but we need more names for future months. Please submit some names at the next meeting.

OLD BUSINESS -

Attendance for games? Now that Kendra Bucks are over attendance for games has really dropped off (slim to none). We need ideas to increase participation for the activities. Check with Kendra to see if we really need to provide an Ambassador for the Villa's.

Motion was made by Mary Lanie for adjournment, 2nd by Mary Land. Meeting adjourned at 10:25 am.

Respectively submitted

Mary Lanie
Secretary

Dinner will be in the IL Dining Room on Saturday, October 24th. This will be a lot of FUN!!

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Good things – French toast at breakfast, new chef's cakes really good, especially the cheese cake. Carrots, corn bread, scalloped potatoes, baked beans, table cloths back, cloth napkins not paper, cleaner cups, more staff, less undercooked potatoes, new carafe's.

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soup and salad before meal, how many pieces of shrimp, some feel 5 too many, would like 3 others would like more. Some think too much ice cream in the larger dishes, others like the larger servings, too much red meat.

Gary – new menu cycles change from too much red meat. Lee – doing more substitution on menus, staff not eating with residents, Lee is working on it. Richard asked for 2 beef sliders and was told he could only have one. Gary – ask for another, you can have 2 sliders. Gary also indicated the menus come on a template and there will be lots of changes, sometimes changes will be on the menu as “Chef’s Choice”. How many cooks? Morning, 1 until 10 then 2, one at IL and 1 at AL. Residents asking for more pies – some like the cakes and brownies. Comment made that there needs to be a balance. Where do we get supplies? Gary indicated Cisco and that all vendors get their food from the same source. Residents are requesting more theme days, i.e. Italian.

Why were the Food Committee or Resident Council not made aware of the change regarding the breakfast bar? Everyone was complaining to them and they could not answer any questions. Gary indicated that the order came from a higher power but a one day delay to inform residents should NOT create the problem that we were left to deal with.

Please ask residents NOT to blow their noses in their napkins. Potato problem: Gary had already peeled potatoes, had a preservative on them which did not cook. Could Shawn train new servers? He is a good example to the other servers. Elizabeth, new server, very good, DJ needs to go. He refuses to serve some tables in his section, is slow and forgetful or just ignores requests. Salt is caking up in the salt shakers. A few grains of rice would help that problem. Wait staff confused about which tables are in each section. Could different colored flowers help to identify tables? Some tables are being ignored because of this. It is a BIG help to have menu slips on the table when there is no big menu. Need meals planned with foods that go together, i.e., baked beans, corn on the cob with brisket and ribs, fried chicken with mashed potatoes and gravy.

Could we have buttered beets occasionally instead of Harvard? Just open the can, heat and add a little butter. Would like more spinach, more pies. How about a “flavor of the month” for ice cream, i.e., butter pecan, butter brickle, mint chocolate, etc?

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